**Videofied** has developed a smartphone application for arming and disarming Videofied alarm panels that are configured to communicate using GPRS. The Videofied Remote is available for Android, Blackberry, and Apple mobile operating systems.

**Requirements:**

- X Series control panel (XT, XL, XTIP) with firmware version XLP.03.50.10.XXXX or newer. The version is listed on the product box, on the product label, and can be determined from the keypad by pressing the zero key six times followed by YES/OK.

- **IMPORTANT:** The control panel must be powered by an external power supply with battery backup. If external power is lost the SMS feature will automatically disable after 30 minutes.

- XTIP control panels must have connection strategy set to ETH+GPRS or GPRS. Videofied Remote is not functional when configured for ETH connection strategy only.

- Ringtone must be set to AUTO with a minimum 30min Delay Before Off.

- SMS Decoding must be set to ENABLED.

- For reply that the action was received by the panel SMS REPLY must be set to ENABLED.
**Additional Configuration:** These parameters must be configured in order to use the Remote App.

- **DATE / TIME**
- **DISARMED LVL: 1**

**PROGRAMMABLE FEATURES**

**SMS**

**SMS DECODING**
- Enabled: Enables remote arming or disarming
- Disabled: Disable remote arming or disarming

**SMS REPLY**
- Enabled: Enables feedback SMS message to Videofied Remote Application (SMS charges apply)
- Disabled: Disable feedback SMS message
- Status/Version: Enables feedback only status SMS message to Videofied Remote application (SMS charges apply)

**Note:** The SMS menu will require the system to be in Access Level 4

**DATE / TIME**
- **DISARMED LVL: 1**

**CONFIGURATION**

**GENERAL PARAMETERS**

**GPRS PARAMETERS**

**RINGTONE**
- Off: GPRS Modem will only be on when attempting to transmit a signal
- Auto: Turns the modem always on so that it can receive the command from the Remote App at any time.

**DELAY BEFORE OFF**
- 30 Min

**Note:** The Ringtone menu will require the system to be in Access Level 4

After turning Ringtone to Auto you must send one signal over GPRS before attempting to send a command from the Remote App. This will ensure the modem is on and stays on.

Keep the default of 30 min. This is the amount of time the modem will stay on after DC power is lost on the system.
Accessing Videofied Remote: Locate the Videofied icon and click to activate application.

Entering a new account into Videofied Remote: The application supports remote control for up to 200 Videofied systems.

1. Open the Videofied Remote app and swipe to the left or right to access the Manage section.

2. Press the New button. The app will prompt for the following information.
   
   A. Name: Make sure to enter a name that gives a good description for the account to make it easy to understand which system is being remote controlled.
   
   B. Phone #: Enter the phone number of the SIM card installed in the control panel. This must include the area code and any preceding characters for calling long distance or international.
   
   C. Account #: Enter the account number of the control panel. This must be the account number that is programmed into the control panel.
   
   D. Feedback Phone #: Enter a phone number that you would like the confirmation SMS message sent to. This field is optional. If it is not filled and the panel is configured to send the confirmation back it will send it to the phone number the message was sent from.

3. Press Save when information for all entries are complete.
How to Arm/Disarm with the Videofied Remote:

1. Open the Videofied Remote app. Swipe left or right to the Remote section.

2. Select the account to be remote controlled from the account list.

3. Choose the command to be sent: Arm, Disarm. The app will prompt for a valid user code. Type the code and press OK.

4. The app will confirm that the message is sent with a pop up screen.
How to Arm Special Modes with the Videofied Remote:

1. Open the Videofied Remote app to the **Remote** section.

2. Select the account from the **Account List**.

3. Select **SP1** or **SP2**. The app will prompt for a valid user code. Type in the code and press OK.

4. The app will confirm that the message is sent with a pop-up screen.

**Note:** Disarming through the Videofied Remote is the same no matter the profile the system is currently armed in.
**Manage Section Overview:** Add, delete and edit accounts.

- **New**: Creates a new account entry.
- **Edit**: Edits the selected existing account.
- **Delete**: Deletes the selected account.

**Remote Section Overview:**

- **Arm**: Armys the system selected account in the Fully Armed profile.
- **Disarm**: Fully disarms the system from any arming profile.
- **SP1**: Arms the system for the selected Account in the SP1 profile. *The SP1 profile must be configured during installation.*
- **SP2**: Arms the system for the selected Account in the SP2 profile. *The SP2 profile must be configured during installation.*
Frequently Asked Questions:

Q1. How do I determine the arm / disarm status of the control panel?
A1. The system cannot send back current status but will send back confirmation of a state change. In order to verify the system is armed or disarmed send the arm or disarm command to the panel to receive response. SMS REPLY must be set to ENABLED.

Q1. Can I request a video from the Videofied Remote App?
A1. It is not possible to perform look-in or request video from the Videofied Remote App.

Q1. How do I get a new version of the Videofied Remote App?
A1. All updates are pushed through the mobile operating system app store.

Q1. How many accounts can I control with my app?
A1. The Videofied Remote app supports 200 systems.

Q1. Can I monitor my control panel with the Videofied Remote App?
A1. No, the system must still be monitored by a certified 24 hour monitoring station.